



**PUEBLO OF ISLETA
HUMAN RESOURCES DEPARTMENT
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VACANCY ANNOUNCEMENT

POSTING NO: 124006-26

OPENING DATE: 06/04/2024

CLOSING DATE: Open Until Filled

POSTED: IN/OUT

POSITION: Diabetes Program Manager
PAY GRADE: E10 (\$42.36/hr.-\$59.31/hr.)
FLSA STATUS: Exempt
POSITION TYPE: Full Time
FUNDING SOURCE: Grant Funded
DEPARTMENT: Health Services
REPORTS TO: Director, Public Health Services
BACKGROUND LEVEL: Child/Elder

JOB PURPOSE: Achieves the Diabetes Program goals and objectives by planning, managing, monitoring and evaluating the daily operation of all departmental functions and staff. Ensures the efficient and effective provision of Diabetes Prevention Program services to increase knowledge of diabetes and its prevention in the community.

This position description may not include all of the listed duties, nor do all of the listed examples include all tasks which may be found or assigned to this position.

JOB DUTIES:

- Develops, implements and monitors a comprehensive array of services to assist diabetics and their families to control the disease, and prevent or delay the onset of complications.
- Ensures complete and accurate documentation related to client care, including maintenance of a client database.
- Maintains standards of operation and practice in accordance with applicable laws, regulations and requirements, as well as professional standards.
- Provides administrative management and coordination for all program activities.
- Works with other health care providers, community and tribal agencies to coordinate client care.
- Manages and assures compliance with grants and contracts.

- Assesses diabetes service needs of the community; recommends options and courses of actions to address those needs; and implements directives.
- Monitors and develops program data system to assure the availability of reliable and useful information.
- Develop and manage department budget; coordinates financial and budget activities for maximum operational efficiency.
- Writes proposals, grants and grant renewals to secure additional funding and grant monies for continuation and expansion of program services.
- Implement data collection and evaluation mechanisms to assess program effectiveness, track outcomes, and identify areas for improvement.
- Plans, directs, and monitors department productivity and quality goals.
- Creates policies and procedures for staff, to ensure consistency and adherence to program goals.
- Tracks vaccine compliance for Diabetic patients (Shingrex, COVID-19, Influenza, and all other provider-recommended vaccinations).
- Implementation, monitoring, and reporting of the GPRA-mandated Depression screen.
- Provides clinical oversight of the Podiatry clinic, with focus on services provided.
- Provides clinical oversight of the Continuous Glucose Monitoring (CGM) Program.
- Provides clinical oversight of Diabetes Education initiatives, to include Diabetes medication education, community diabetes initiatives, and clinical advocacy for the identified Pueblo of Isleta Diabetic community.
- Acts as the Diabetes liaison between the Diabetes Program and the Medical clinic.
- Hosts regular staff meetings to ensure communication among staff regarding department related activities.
- Maintains current working knowledge of trends in diabetes prevention.
- Prepares and presents reports on the status, activities and plans for current and future operations; keeps leadership and other departments informed of status of program activities by attending meetings and submitting reports.
- Enhances professional growth and development through participation in seminars, educational workshops, classes and conferences.
- Maintains confidential information.
- Performs other duties as required.

SUPERVISION RESPONSIBILITIES:

- Manages Diabetes Educator, Fitness Instructors, Nutritionist, Podiatry Clinic and other support staff in the provision of Diabetes Program Prevention services; provides coaching, counseling, training and feedback to employees; assigns, reviews, and delegates work and job responsibilities to designated staff.
- Hires, evaluations, disciplines and develops professional and support staff.
- Coordinates training, orientations and continuing education of staff.

MINIMUM QUALIFICATIONS/REQUIREMENTS:

- Registered Nurse with valid license as an RN in the State of New Mexico.

- Five years progressive experience in health administration, program management, program planning and design; or equivalent combination of education and experience.
- Master's Degree preferred.
- Must be able to pass a TB screening.
- Must be able to pass background check, with NO prior convictions of any felonies.
- Must be able to comply with the Pueblo of Isleta Drug Free Workplace policies.
- Must have fingerprinting completed prior to employment.
- Proficiency with electronic medical records (EMR) systems, including experience with data entry, retrieval, and analysis.
- Strong understanding of medical technology, including familiarity with medical devices, equipment, and software applications.
- Knowledge of laboratory operations and regulations, including adherence to safety protocols, specimen handling procedures, and quality control measures.

KNOWLEDGE, SKILL AND ABILITY REQUIREMENTS:

- Knowledge of applicable federal, state, county and local laws, regulations, and requirements.
- Knowledge of principles and practices of health care, patient assessments, and health education services.
- Knowledge of diabetes and other diseases and their education and prevention.
- Knowledge of budget preparation.
- Skill in operating various word-processing, spreadsheets, and database software programs in a Windows environment.
- Skill in preparing, reviewing, and analyzing operational and financial reports.
- Skill in supervising, training, and evaluating assigned staff.
- Skill in making effective decisions in emergency situations.
- Strong project management skills, including the ability to plan, organize, and prioritize multiple tasks and deadlines effectively.
- Ability to interpret applicable federal, state, county and local laws, regulations, and requirements.
- Ability to work various schedules and extended hours.
- Ability to work independently and meet strict time lines.
- Ability to communicate efficiently and effectively both verbally and in writing.
- Ability to establish and maintain good working relationships with the individuals of varying social and cultural backgrounds.
- Ability to create and present effective speeches and presentations.
- Ability to analyze situations and adopt appropriate courses of action.
- Ability to establish and maintain professional relationships with the public and co-workers.
- Ability to make solid decisions and exercise independent judgment.

PHYSICAL DEMANDS:

- Talk, hear sit, stand; use hands to handle objects, equipment, controls and reach with arms and hands.
- Position requires frequent lifting of 25 lbs.

WORK ENVIRONMENT

- Work is performed in a typical interior/office environment.
- Noise level is usually minimal.

PREFERENCE:

Tribal preference and Native American Indian preference shall apply to all positions at Pueblo of Isleta.